Exciting Career Opportunity: AgTech Field & Technical Support N-NSW

About Us:
Porosity empowers people in Agriculture to be more efficient with their time & resources, and make smarter decisions, by providing high quality sensors & data.

We play a pivotal role in helping today's resilient farmers to monitor their farms with the latest soil moisture probes, weather stations and water sensor technology, which provides accurate real-time data, helping them maximise their limited time & labour. This information builds knowledge, leading to smarter decisions to improve their resource efficiencies, such as water, fertiliser & sprays.

Porosity is an established leader in AgTech, servicing customers throughout NSW for over 17 years, particularly high-value irrigated crops (cotton, vineyards & horticulture) and dryland cropping and grazing enterprises. We understand that every farm & farmer is unique, that's why we customise our packages to solve each challenge with high quality solutions, and back it up with first-class field & technical support, plus intuitive & easy to use dashboards, ensuring our customers have a great experience.

Our values:
Honesty – we value long term relationships, built on trust, respect, communication & sharing knowledge.
Proactive, Practical & Positive – we seek the ideal solution for every customer, we work smart AND hard, and we have an optimistic "can-do" attitude.
We Play the Long Game – no short cuts, just the best quality solution for every customer.

About You:
Above all - you share our values!

Based in Gunnedah NSW, you need to be organised, amiable, and show loyalty. You need to communicate well with fellow staff & our customers. Your day-to-day work involves working autonomously throughout NW & NE NSW; preparing your vehicle with tools & parts, communicating with farmers and agronomists to ensure the objectives are clear, and expectations are met. You will follow our procedures, be resourceful when things don't go to plan, be able to stay away from home for numerous days, and not afraid to work a solid day to get the job done.

Your accountabilities:
- To provide a great customer experience through first-class field and technical support.
- Build, program & install sensor & telemetry hardware.
- Perform preventative maintenance and repair tasks in-field.
- Remove, service, repair and store all hardware at end-of season.
- Follow all company procedures, including completion of our Job Management Software.
- Work within health and safety guidelines, actively and conscientiously identifying any risks.

Ideal candidate (actual experience, or a strong desire to learn will be considered):
- A tertiary qualification (and/or background) in Agriculture, Environment and/or Science.
- Experience with (or knowledge of) AgTech products; sensors, telemetry and/or software.
- Must be a safe and responsible driver, with an unrestricted driver's license.
- A desire to improve yourself and contribute to Porosity's growth and success

What's on offer:
FULL TIME EMPLOYMENT with 6-month trial period.
$80-100K salary (depending on experience), vehicle (or allowance), home office allowance, phone, laptop, tools.
Incentive bonus (a percentage of company profit, dependant on performance & safety)

Do you want it?
Please send the following to brian@porosity.com.au , before COB Friday 13th September 2024.

- an application / cover letter
- CV
- a written reference or at least 2 referees.